

Directions to the Pet Hotel:

From the Assen-Zuid exit of the A28 Motorway:

Follow the N33, direction Veendam. After about 8 km take the N376 to Grolloo (turn right at the roundabout at the end of the N33 slip road). After about 3km you will see our sign, "Dierenpension De Open Ruimte". Turn left, past our driveway and then left again into our car-park.

From Assen via Rolde

Leave Rolde on the N376, direction Grolloo. At the roundabout, carry straight on. After about 3km you will see our sign, "Dierenpension De Open Ruimte". Turn left, past our driveway and turn left again into our car-park.

From Schoonloo towards Rolde

Drive towards Rolde along the N376 (do not turn off to Grolloo). At the roundabout go straight on and you will see our sign, "Dierenpension De Open Ruimte". Turn left, past our driveway and then left again into our car-park.

In exceptional circumstances we could collect and/or return your pet for an agreed fee.

Opening times:

Monday to Friday between
1000—1200
and between
1700—1800

Weekends and Official
Holidays between
1000—1130

We have established these times to ensure that your pet's stay with us is well-organised and keeps to a consistent routine (cleaning, exercise, feeding and other care and attention) with a minimum of disturbance.

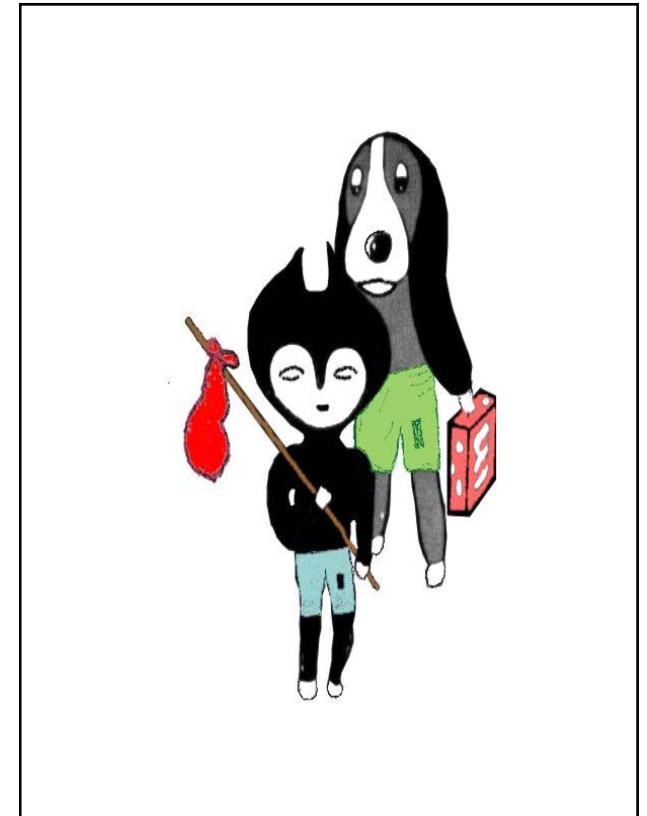
If you would like to come and look at the hotel, please make an appointment within the opening times, Monday to Friday.

Pet Hotel "De Open Ruimte" ("The Open Space")

Lydia & Ronald Roelofs
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Chamber of Commerce number.: 04065999
Tax number: NL8180.95.143.B01

Thank you and we hope to see you again!

Pet Hotel "De Open Ruimte" ("The Open Space")



The Dutch Government has issued a set of General Terms and Conditions for all Pet Hotels in Holland. A copy of this is available, in English, for you to download from our website. These Terms and Conditions were issued by the Chamber of Commerce in Amersfoort, updated in July 2007.

This prospectus gives you information about our pet hotel. If you have any further questions, we will be pleased to answer them. Our contact details are on the back.

What is a pet hotel?

A pet hotel is a private facility where your pet can stay for a set period, for a fixed fee, payable by you, the pet's owner.

Making the Stay as Comfortable as Possible

We want to make your pet's stay with us as pleasant and enjoyable as we can. If your pet has any special requirements, please let us know. For us to be able to provide the best care for your pet, we always ask the following questions:

1. Does your pet need medication or special food?
2. How often during the day is s/he fed?
3. Is your pet sociable with other animals?
4. Does your pet have any physical complaints? We consider the above points to be very important and we take the information very seriously.

Exercise

All pets need exercise and we will provide plenty of this during the stay.

We try and let the dogs go out for walks together and of course they are free to play with each other as much as is possible.



For cats we have big, interconnected indoor and outdoor spaces where they can exercise, use the climbing equipment and find a comfortable place to rest.



Health Conditions and Requirements

For the benefit of your pet and our other guests, pets must meet the following conditions before they may stay with us:

Obligatory Vaccination for Dogs

- The "full cocktail"
- Vaccination against Kennel Cough/ Bordetella number 8 (administered within the last year)

Obligatory vaccination for cats

- Cat disease
- Cat flu (administered within the last 6 months)

Every vaccination must have been given within a minimum of 14 days prior to a stay with us.

Please ensure that your pet has had recent flea and worm treatment before they stay with us. Please contact your vet about this. A flea collar is not sufficient.

We can arrange for flea treatment at the hotel at a reasonable price.

If your pet needs medication or special food, please bring this with you.

Illness Prior to the Stay

If your pet becomes ill just before their stay, please contact us and we will try to accommodate them in the hotel's infirmary. Unfortunately we do not have a quarantine facility. We hope that your pet is "people friendly". We intend to get close with him/her. If that is a problem, please let us know so that we can find a solution.

Own Risk

If there is an outbreak of Kennel Cough or Cat Flu, owners of infected pets will be responsible for the Vet's fees.

Finally

We aim to provide the highest standards of care for your pet, using our training and experience. If you are dissatisfied with any aspect of your pet's stay, please tell us. We will take your complaint very seriously and will strive to find a mutually acceptable solution.